



AB Volvo

Oct 1, 2009

Dear Business Partner,

Volvo Group believes Corporate Social Responsibility (CSR) is a vital part for our business success.

In order to maintain our invaluable reputation for corporate trustworthiness around the world, we would like to improve our cooperation in CSR with you.

What are CSR and Responsible Supply Chain Management?

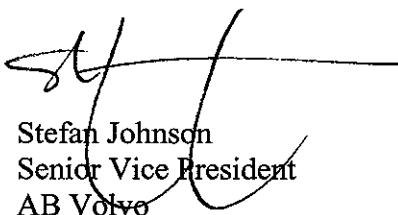
- CSR means to take into account social, environmental and business ethics considerations when managing business.
- Responsible Supply Chain Management is about managing risks and building long-term relationships.

As a part of Volvo Group's CSR program, we are revising our Supplier Requirements, effective October 1, 2009, replacing the requirements launched in December 2006.

In accordance with our CSR program for the supply chain, we would like you to update the self-assessment. Please see the instruction on Volvo Group Supplier Portal. All suppliers must comply with the Volvo Group's minimum requirements on CSR. If the self-assessment shows non-compliance with our CSR requirements, we will need you to develop a program for improvement.

If you have any questions, please turn to your purchasing contact at Volvo Group.

Yours sincerely,



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